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# Historical Happenings



Newsletter of the Society for the Preservation of Physician Assistant History Winter 2006 Vol. 4, Issue 3

### New Year, New Home, New Beginning for the SPPAHX

By: Pam Scott

The SPPAHx began as the Office to Study, Preserve, and Present the History of the Physician Assistant Profession in June of 2001, soon to be known as the PA History It was (PAHx) Office. established in the Department of Community and family Medicine at Duke University Medical Center (DUMC) as a collaborative effort between the DUMC Library Archives. American Academy Physicians (AAPA), the Association of Physician Assistant Programs (APAP, now PAEA), and the National Commission on the Certification of Physician Assistants (NCCPA).

In October of 2001, the PAHx Advisory Board began discussions on how to best continue and expand the Office's current activities.

Their discussions lead to the creation and incorporation of the Society for the Preservation of Physician Assistant History (SPPAHx) in January 2002.

By July 2002, it was fully



Dr. Carter tries out desk in the new SPPAHx office suite located at 1121 Slater Road, Durham, NC.

functional under the leadership of the newly elected President, Dr. Jeffrey Heinrich, and his Board of Directors. It superseded the PAHx Office as the nation's preeminent leading organization for the study, preservation, and presentation of PA history.

With continued support from the original collaborating organizations, dedicated staff, committed volunteers, organizational and individual members, and generous donors, the SPPAHx has moved to its own offices in the Stead Center.

The staff and board are very excited regarding the possibilities for enhanced visibility, expanded activities, and increased membership associated with the move. According to Executive Director, Dr. Reginald Carter, "Hopefully this will finally lie to rest the misconception that the SPPAHx is a 'Duke only' activity."

## SPPAHx conducts many activities during APAP Forum

By: Pam Scott

Although the SPPAHx staff and volunteer leaders kept busy with many SPPAHx meetings, booth duties, net-working opportunities, and forums, we reminded the attendees that while they were in this beautiful tropical paradise. away from students deans, and other stressors of daily life, don't forget to take time out for you Relax, indulge, enjoy, and "let their hair down" and take time to "smell the hibiscus".

Apparently many took our advice as attendees were found throughout the day (and the night in some cases) at the bars, black-jack tables, slot machines, boutiques, spas, beaches, golf courses, Continued pg.3)

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#### **Upcoming events:**

Society for the Preservation of PA History Leadership Meeting Research Triangle Park, NC February 25, 2006

Tour of DUMC Archives
Lunch
Leadership Meeting
9 AM to 3 PM
Stead Center Open House

Stead Center Open House 4 to 5 PM

#### **Board of Directors Meeting**

in conjunction with AAPA Annual Conference San Francisco, CA May 27-June 1, 2006

AAPA Annual Conference San Francisco, CA May 27-June 1, 2006



### SPPAHx 2005-2006 Board of Directors

#### President:

Ruth Ballweg, MPA, PA-C rballweg@u.washington.edu

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#### Historical Happenings

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Editor: Pam Scott, MPAS, PA-C

## President's Perspective. . . Greetings from the SPPAHX!

By: Ruth Ballweg

Ruth Ballweg, MPA, PA-C SPPAHx President, 2005-06

The SPPAHx loves and appreciates all our members and sponsors! Thank-you!

We also thank our Supporting Partners the AAPA, NCCPA, APAP. PA Foundation and the NCAPA

Greetings from the Society! This has continued to be a busy year for us in terms of both growth and stability. Reggie, Mira, and Sherry are working hard to accomplish the move to our new office space. There are 'lots of details associated with thisfrom buying and assembling furniture to putting together displays commemorating professions' founders. appreciate all of their hard work—which is particularly challenging over the holiday season!

We're planning participating in an opening ceremony late in February to he held in conjunction with North Carolina Academy's annual CME. We'll be sending you more details about this "as they become available."

As the New Year begins, all hope you're continuing to work on PA history preservation in your organization institution. We expect to be

history producing some guidelines which include lists of documents and other items to preserve at the state chapter or PA program level. There's always a lot to be done! I also hope that you'll consider the important role that PA students can have in the history preservation process. Here in Seattle, for example, we've utilized MEDEX students (as part of their PA role course assignments) to videotaped histories of many of the first PAs as well as academy state presidents. Most students felt inspired by experience!

As always, thank you for your support of the Society!

#### We want and need to hear from you . . .

Please send your suggestions for newsletter articles, web exhibits, biographies, photographs, artifacts, memorabilia, oral histories, or more to:

pahx@mc.duke.edu

### APAP Forum ...

(Continued from page 1)

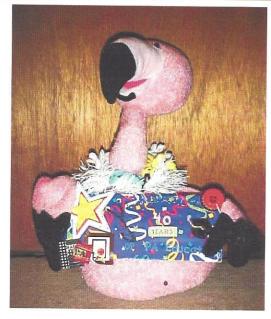
and other local attractions.

In fact, the majority were so busy attending sessions and workshops, networking, or taking our advice that they failed to complete and drop-off their faculty incognito contest entry form at our display in the exhibit area complimentary gift from the SPPAHx and a chance to win the grand prize.

However, this is good new all around. First, it means that APAP had a very successful meeting and faculty members are learning the importance of balance in their lives.

Second, it spared SPPAHX (and me) embarrassment of not having the promised gifts and grand prize because in an attempt to save shipping costs, I decided to bring them along in a second piece of checked luggage, which never found its way to Puerto Rico; however that is another story.

And finally, we decided to run the photos and reveal the identities of those program directors and full, part time and retired faculty members in this issue for all our members to enjoy.



Singing and dancing "Freddie Flamingo" who never got to "strut his stuff" to celebrate 40 years of PA Education.

### How many of these "relaxing" faculty members can you identify? By: Pam Scott

















(Answers on page 7)

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# Despite poor contest participation, many stop by exhibit table

By: Pam Scott

Even without "Freddie Flamingo" to attract the APAP attendees, many individuals stopped by our table in the exhibit area. The majority of the information requested regarding the Society itself, donations, membership, sponsorship, historical events and questions and the sell of the Steadism books. (For more information regarding the

Steadism books please see back cover of this newsletter.)

The booth was manned during all hours of operation by our outstanding staff and volunteer board members. Personally, I found my time spent at the booth very rewarding. It is cool seeing folks getting so excited about history, especially PA history.



SPPAHx archivist, Mira Waller (left) and executive director, Dr. Carter (right) talk with Grace Landel (center) about the Society.



SPPAHx President-elect, Pam Scott (right) and Theresa Johnson (left) catch up on "old times" while discussing the Society's activities.



Carter (left) talks with Tony Miller (right) about the sale of the Steadism books. It appears that Mr. Miller's program at Shenandoah University will be the first to buy and distribute them to their students.



Scott (left) and Carter (middle) recount historical moment with conference attendee

# SPPAHx Past, Current, and Future Presidents Meet with Executive Director to discuss future of SPPAHx in Puerto Rico



From left to right: Pam Scott (President-elect); Reginald Carter (executive director); Jeffrey Heinrich (SPPAHx first President); Dennis Blessings (Immediate Past-President); and Ruth Ballweg (President).

By: Pam Scott

This diverse group of leaders met during the APAP Educational Forum to "brainstorm" for ideas to make the Society even more successful.

We discussed concepts for funding, including increasing number of small grants and donations, establishing a fund raising mentality, producing a marketable line of items for sale, and enhancing organizational, institutional, and individual membership.

We also discussed ideas to enhance our visibility, possible marketing tools and mechanisms for eliminating current misperceptions regarding the Society's activities, goals, objectives, and key stake-holders.

Although no decisions were made, the group left the lunch meeting with both their stomachs and minds full. Dr. Carter will draft a four (4) year business plan for continued operation of the Society through July 2010.

Holidays Blues

Reginald Carter, PhD, PA-C Executive Director

## Executive Directions. . .

By: Reginald Carter

holiday blues are caused by loading expectations, plan ahead and services. persistence.

standing with the NC Academy and thanks to a disappointment. assembled that week. Monica obvious that printer and scanner and assembled after the holidays -

According to Dr. Wayne Dyer, worked out the details for downfiles and having too high expectations connectivity issues. We purchased and a lack of careful planning personal property and liability and action. So the antidote for insurance and completed a request the "blues" is to create realistic for telephone, fax, and internet With a generous stay active. Nike's slogan donation from Ron Nelson, Mira "just do it" or Larry the Cable and I designed and collected Guy's parity "get-r-done" calls material for two major wall for immediate action and exhibits to be placed in the new building. Then the message came. We expected to move our Bad weather had delayed pouring Society's office into the newly sidewalks and paving the parking built Stead Center the week of lot. The certificate of occupancy December 12th, prior to the would not be issued until the last holidays. We had signed our week in December. So our move of under- had to be put off to January.

You can imagine Expectations generous gift from Mr. Tanger, crushed. The holiday blues began Sherry and I purchased to set in. But as I began to contact furniture to be delivered and people about the delay, it became everyone Graham and Mark Straube, our amendable to the changed plans. technological support team, The furniture could still be ordered a new computer, delivered to the building and

no problem. Monica and Mark would hold the equipment and set it up and test it out later.

I gained two more weeks to clean out the files and better prepared for the move. A friend called to say she was sorry about the delay and offered her help after the holidays. All of a sudden the "blues" melted away.

I am reminded how many people are supportive of the Society and its goals. We are doing well and have come a long way in a short time. membership and sponsorship roles continue to grow and we have a hard-working and dedicated group of officers and board members. The donations were unexpected, needed and timely. So let's "just do it" in January. Besides, I have my wonderful memories and friends to help wash the blues away. Best wishes for a happy and productive new year!



# Thank-you!

The SPPAHx BOD and staff would like to extend our sincerest appreciation to the following individuals for their generous donations to assist the SPPAHx achieve our goads, dreams, and objectives:

> Stanley and Doris Tanger Dr. John McElligott Ron Nelson, PA-C Edmund Wise, PA-C Prentiss Harrison, PA

### Where Will We Get the Funds?

By: Reginald Carter

The Board voted over a year ago to accept the NC Academy's offer to locate the Society's office in the new building being constructed in the Research Triangle Park, bordered by Raleigh, Durham and Chapel Hill, NC.

The benefits were obvious to both organizations. The PA History Office would phase out in June 2004 and the Society would assume pecuniary responsibility preserving, studying presenting the profession's The move would history. provide the Society greater visibility, shared archive and workroom space, a resource room (library) and access to administrative support services. But how could a new group like us take advantage of this opportunity. Where would we get the funds to make it happen? We could not commit to the NC Academy until we had funds to pay for space and administrative support services.

As mentioned in the spring 2005 newsletter, Dr. John McElligott, a Duke PA Graduate who later became a physician. agreed underwrite the Society's office and administrative services for a period of three years beginning in July 2005. Dr. McElligott is head of Occupational Health Systems located in Knoxville, TN. He employs PAs in his practice. What about office furniture and equipment? favor for one of Dr. Stead's former residents, who became interested in our Society's mission and the Stead Center, lead to an unsolicited gift (at least on our part) from a philanthropist who lives in Greensboro, NC. A gift from Stanley and Doris Tanger purchased furniture equipment for building and helped us with the move. Mr. Tanger is Founder. Chairman of the Board, and CEO of Tanger Factory Outlet Centers, Inc. Tanger outlet centers are located in 23 states

Ron Nelson, a PA and past president of the Society, wanted to know how he could help. When told that we needed to design and place exhibits in the new building, he offered to pay for them. Mr. Nelson, a past president of the AAPA, is President and CEO of Health Services Associates, Inc., Fremont, MI..

He frequently speaks to groups about reimbursement, managed care, and health system development issues.

Two gifts were given directly to the NC Academy that will benefit the Society as well. **Prentiss Harrison**, a Duke graduate and the country's first African American PA, purchased naming rights for the resource room/library that will hold the Society's collection of books journals, reports, dissertations and reprints. Mr. Harrison owns an urgent care and pain clinic in Houston, TX.



Plaque recognizing the Tanger's generous contribution will be hung in the office.

Another Duke Graduate, Edmund Wise, gave stock to furnish and equip the archive room where the Society and NC Academy will maintain archival materials exhibits not on display. Mr. Wise recently retired from the Oak Ridge Nuclear Facility in Tennessee where he worked in occupational medicine.

Thanks to the generosity of these six individuals, we are able to "spread our wings" and fly a little higher.

### SPPAHx holds open forum in Puerto Rico

By: Pam Scott

Eighteen APAP attendees opted to attend the SPPAHx Open Forum instead of enjoy their "free afternoon" during the recent APAP Educational Forum.

The November 4, 2005 event provided faculty members from sponsoring and non-sponsoring PA programs and the SPPAHx staff and board to have the opportunity to provide open honest communication and



President Ballweg (left) and Dr. Carter (left) lead the forum discussion

feed-back with each other regarding the current activities and future direction of the SPPAHx as well as the wants, needs, and preferences of the programs.

(Continued next page)

### Thank-you!

The Society would like to thank all of our members, sponsors, donors and supporters.

Without you, we would not preserve our professions history for future generation!

### 2005-06 SPPAHx Committee Chairs and Co-chairs

#### Strategic Planning & Evaluation

Ruth Ballweg, MPA, PA-C rballweg@u.washington.edu

#### **Bylaws & Policy**

Elaine Grant, MPH, PA-C Elaine\_grant@bellsouth.net

#### **Nominations & Elections**

J. Dennis Blessing, PhD, PA blessingd@uthscsa.edu

#### **Finance**

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#### Membership

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#### **Publications**

Pam Movers Scott, MPAS, PA-C pamscottpa@citlink.net

Lauren Feldsott, PA Irf115@hotmail.com

#### Education & Research

Carl Fasser, PA-C cfasser@bcm.tmc.edu

#### Interested in committee service?

The SPPAHx can use more volunteers on most of our committees. If you are interested in serving on a particular committee, please feel free to contact the chair or one of the co-chairs of that committee at the above e-mails or Dr. Carter at exdir@pahx.org to let us know of your interests, talents, and desires to serve. Thank-you!

#### Forum....

(Continued from previous page)

Major themes and issues emerging from the meeting included:

- The majority of the programs in attendance do not have an accurate and appropriately documented history of their program's initiation, implementation, growth and development.
- Many are concerned that the founders and trend setters of their own PA Program have moved-on, retired, are deceased, or are unable to provide a factual account of events
- The majority of the attendees lacked the time and/or expertise to develop their own institution's history.
- Most would appreciate assistance from the SPPAHx to undertake this immense task.
- Consensus was that it was an important, time-restricted and necessary activity.
- Programs that had access to appropriate archival systems would maintain their own original documents, files and records; however, it would be linked to the SPPAHx
- Other programs could archive with the Society at DUMC or other sites.

The staff and board of directors agreed to explore this avenue not only for programs but for constituent organizations of the AAPA as well.



Rick Dehn provides input at forum

### Faculty Member

Answers (From page 3)

- 1. Jim Cawley
- 2. Dennis Blessings
- 3. Dave Aspry
- Paul Lombardo
- 5. Gloria Stewart
- 6. Bill Kohlhepp
- 7. John Western
- 8. Randy Randolph
- 9. Grace Landel

## Board of Directors Meeting

By: Pam Scott

The SPPAHx BOD also met during the APAP Educational Forum in Las Croabas, PR, on Nov. 4th.

Committee, officers. and staff reports were compiled in advance of the meeting. However, President Ballweg pointed out several significant accomplish-ments of the Society so far this year, including a significant increase in membership and items published in various PA journals regarding the Society.



SPPAHx BOD Meeting

The discussions that during occurred meeting lead to a formal e-mail vote later to finalize the move to the Stead Center as well as

the approval of the business plan for the sale of the "Just Say For Me" book "Steadisms.

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# PA IQ Challenge . . .

# Test your knowledge about the PA Profession and its history

Can you identify these famous individuals from PA history?

By: Pam Scott



To learn more about what these early PA leaders contributed to the development of the PA Profession, please log onto our web site at: http://pahx.org

# Nominations/elections committee seeking nominations for Board of Directors election

By: Pam Scott

Are you interested in the history of the profession? Do you often wonder about the who, what when, where or how our profession directions that we did? Do you want to ensure that the PA profession's history is accurately portrayed and recorded for future generations? Want to give back to a profession that has been good to you?

Why not run for the Board of Directors of the SPPAHx?

The nominations and elections committee are seeking qualified candidates for the following positions that are up for election during our general membership meeting held in conjunction with the AAPA conference in San Francisco, CA, in May 2006.

The following positions are up for general election by the membership:

- President-elect
- Secretary
- Director-at-large

Rosalind Franklin University

President-elect is a three year commitment—one as president-elect, president, and immediate past president). Both the Secretary and the Director at large are two-year terms.

If you are interested in running or in nominating someone to run, please contact nominations and elections chairperson, J. Dennis Blessing at blessingd@uthscsa.edu.

# Coming this month in *Perspective*

History Repeats Itself--Another Name Change for the Organization that Represents Physician Assistant Programs

A feature article from the SPPAHx discussing the names of the organization for PA programs from the American Registry of Physicians' Associates to the Physician Assistant Education Association

### The SPPAHx thanks all our organizational sponsors!

#### PA Educational Programs

Albany Medical College Arcadia University Arizona School of Health Sciences Baylor College of Medicine Butler University/Clarian Health Central Michigan University Des Moines University Drexel University Duke University Duquesne University East Carolina University **Emory University** Gannon University George Washington University Hofstra University Jefferson College Loch Haven University Marietta College Marquette University Massachusetts College of Pharmacy Medical College of South Carolina Methodist College of Health Sciences New York Institute of Technology Northeastern University Nova Southeastern University Oregon Health Sciences University Pace University-Lenox Hill Hospital Pacific University Philadelphia College of Osteopathic Philadelphia University

Quinnipiac University

Shenandoah University South University Southwest Missouri State University St. Louis University Stanford University Stony Brook University-SUNY The City College of New York/SDSBE Towson University-CCBC Essex University of Alabama at Birmingham University of California, Davis University of Detroit Mercy University of Florida University of Nebraska Medical Center University of North Dakota University of North Texas Health Science Center University of Oklahoma University of South Dakota University of St. Francis at Albuquerque University of Texas HSC, San Antonio University of Texas Medical Branch, University of Texas Southwestern Medical Center, Dallas University of Utah University of Washington (MEDEX) University of Wisconsin-LaCrosse-Gundersen-Mayo Wake Forest University Weill Cornell Medical College Western Michigan University Wichita State University Yale University

#### PA Student Organizations

Areadia University Student Society Arizona School of Health Sciences Drexel University, Wilbur W. Oarks Duke University, Eugene Stead Society GWU James K. Tolton Society Marietta College Student Society Marquette University Student Association Oregon HSU Student Society Philadelphia COM Student Society St. Louis Univ. Student Organization Stony Brook - SUNNY Society Touro College PA Class of 2006 University Detroit Mercy William Beaumont Society University St. Francis Albuquerque Student Society UTHSC at San Antonio Class 2007 University of Utah Student Society University of Wisconsin-LaCrosse-Gundersen-Mayo Student Society Wake Forest University, Katherine Anderson Society

Yale University SOM, Jack Cole

Society

#### PA Professional Organizations

African Heritage Caucus American Assoc. of Surgical Physician Assistants Amer. Acad. of Nephrology Physician Assistants Assoc. of Family Practice Physician Assistants California Academy of Physician Assistants DC Academy of Physician Assistants Downeast Association of Physician Assistants Michigan Academy of Physician Assistants New Jersey State Society of Physician Assistants New York State Society of Physician Assistants North Carolina Academy of Physician Assistants Oregon Society of Physician Assistants Texas Academy of Physician Assistants Wisconsin Academy of Physician Assistants

#### Corporate Sponsors

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# Making our Own History

By: Reginald Carter

The PA History Office Board of Advisors met at the Hilton Hotel in Albuquerque, NM on Friday, October 19, 2001 to consider the formation of a Society to "provide a wav individuals who are advocates for the history project to become more actively involved." J. Jeffrey Heinrich, chairman of the advisory board, and Reginald Carter, director of the PA History Office, were asked to prepare bylaws to present to the board at its next meeting in May. Carter contacted a lawyer friend, Carter (L) and Heinrich (R) outside the VA Medical Center in Richmond, VA Jim Littman, to prepare and 17, 2002.

Holmes McGuire Veteran a general called meeting for



file articles of in-corporation. Medical Center, Richmond, VA The Society was officially on February 22, 2002. Those chartered by the State of attending the meeting were J. North Carolina on January Jeffery Heinrich, Reginald Carter and Jim Littman. Heinrich An organizational meeting appointed himself as acting was held at the Hunter- president of the Society pending

election of officers. appointed Carter to serve as acting secretary/treasurer until he could be duly replaced by an elected secretary and treasurer. It was suggested that the current Board of Advisors for the PA History

Office be asked to serve as officers and members of the Board of Directors for the Society. It was also agreed that Carter and his assistant, Mildred Woody, would manage the administrative affairs of the Society for two years. The Society held its first official meeting at the Sheraton Hotel. Boston, MA on May 25, 2002. The Society's first fiscal year as an organization began on July 1. 2002.

The Society's archivist, Mira Waller, has been encouraging Heinrich and Carter to capture the early development of the Society on audiotape. So on November 30th, she interviewed Heinrich and Carter at the VA Medical Center in Richmond, VA in room I-U-154 where it all began. The tape will be transcribed and added to the Society's growing collection of oral history tapes. important that we document our own history for future members of the Society.

### PA IO Answers

(From page 8)

- 1. Henry "Buddy" Treadwell
- 2. Marvin L. Gliedman, MD
- 3. Amos N. Johnson, MD
- 4. John Webster Kirklin, MD
- 5. Hu Crim Myers, MD
- 6 Thelma Ingles, RN
- 7. Eugene A. Stead, Jr., MD
- 8. Henry K. Silver, MD
- 9. Richard A. Smith, MD
- 10. Ken Ferrell, PA
- 11. Vic Germino, PA-C

### "Steadisms" on Professionalism

- I'm sure it is natural to feel hostility towards the "alcoholic." An amateur can feel any away he wants, but a doctor is a professional.
- A doctor should regulate his conduct as he would expect a diabetic to regulate his insulin.
- needs of our patients we have fun.
- #98 A physician must have great tolerance for he sees people at their

From: Just Sav for Me. Collected by Drs. F. Schoonmaker and E. Metz. 1968.

### The Archivist's Corner . . .

### "Voices from the Past"

By: Mira Waller

Have you ever wondered what your great grandmother's voice sounded like or how she felt about her life? Along with diaries, journals, and letters, oral histories help us connect with the past by personalizing dry facts. Without the stories and personalities behind the events, much of what makes history unique and worth saving is Oral history is the systematic recording of living people's spoken testimony about their own experiences and perspectives on events. It can capture insights not provided in written documents. personalize past events, and illuminate tedious information. At times it is the only documented record of a particular instance.

One of my concerns as an archivist is the potential loss of "living memories" materials such as diaries, letters, and journals capture. As technological applications such as email, blogs, and instant messaging continue to evolve, the types of materials that are sent to archives are transformed as well. Don't get me wrong; I enjoy the benefits of technology just as much as the next person does. My fear is that while technology is transforming the way in which we interact, our thoughts and feelings are getting lost in the One way of process. circumventing this loss, while we figure out how to "freeze frame" our communications methods, is to

actively attempt to capture viewpoints and memories through oral histories.

As the PA profession continues to grow and expand it is important that we document more than just dates and facts of key events, but also the thoughts and feelings behind the conflicts, resolutions, and successes that make up those "historic" events. In areas where documentation has been lost or never recorded, we need to actively seek individuals who were involved in the events and at least record

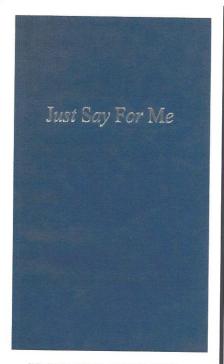
and at least record their memories.

Fortunately, the PA profession is young enough that we can still do this, although Dr. Stead's death has shown that we may not have as much time as we think. As individuals leave fewer "traditional" personal materials — such as letters — behind, we are going to have to rethink our strategies, and solicit more active participation on your part in order to ensure that the PA profession does not lose its history.



Mira Waller, MLA PA Hx Center Archivist





DR. EARL METZ AND DR. FRED SCHOONMAKER'S BOOK CONTAINS 342 QUOTES FROM THE UNIQUE MIND OF DR. EUGENE A. STEAD, JR.

### **ORDER INFORMATION**

The book was first printed in 1968 and has been reprinted with the permission of Dr. Metz and Dr. Schoonmaker's widow, Janice. Earnings from the sale of the book will help support the work of the Society for the Preservation of Physician Assistant History.

#### Details:

- Retail Cost is \$7.50 per book
- 20% discount for Society members and sponsors, i.e., \$6.00 per book
- · Discounts for orders over 50 items

#### Shipping Charges:

1 item \$ 4.60	6-10 items \$ 10.70	21-25 items \$ 16.20	36-40 items \$ 20.70
	11-15 items \$ 12.20	26-30 items \$ 17.85	41-45 items \$ 22.20
3-5 items \$ 7.00	16-20 items \$ 13.95	31-35 items \$ 19.30	46-50 items \$ 24.05

Please call or email for discounts and shipping cost for more than 50 items. You can download an order form via the Society's website <a href="http://www.pahx.org/society">http://www.pahx.org/society</a> or request one by emailing, calling or faxing:

Carter Professional Services, Inc. 2936 Governors Court Mebane, NC 27302

Email: Sogcarter@mebtel.net Fax: (919) 563-3301 Tel: (919) 563-2010

A confirmation of receipt of order will be sent to your email address. Orders will not be shipped until payment has been received and verified. To save shipping cost, we ship via USPS media mail and insure shipments containing more than five items. Media mail can take from 15 to 30 days from shipping to delivery. If you need a quicker delivery time, e.g., 2-5 days, please call or email us to make these arrangements via FedEx or UPS. The cost will be more.



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